



BOTUN obrt za trgovinu, proizvodnju i usluge

VI. Sanela Škorput

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WRITTEN COMPLAINT TO THE TRADER / SERVICE PROVIDER

Your name and surname: _____

Address: _____

Contact number: _____

E-mail: _____

Pursuant to Article 10, paragraph 1 of the Consumer Protection Act, I am sending you a written complaint regarding the product /service _____ purchased on _____.

I have the following objection to the listed product / service:

Following the above, please repair the product / service. If you are not able to repair it, please give me the correct product, or refund the price paid. You are obliged to respond to this written complaint within 15 days of receiving the complaint.

Best regards,

Date _____

Signature _____